

**BEFORE THE TENNESSEE REGULATORY AUTHORITY**

**NASHVILLE, TENNESSEE**

**March 4, 2004**

<b>IN RE:</b>	)	
	)	
<b>APPLICATION OF</b>	)	<b>DOCKET NO.</b>
<b>BETTERWORLD TELECOM, LLC FOR</b>	)	<b>03-00542</b>
<b>AUTHORITY TO RESELL INTEREXCHANGE</b>	)	
<b>LONG DISTANCE SERVICES IN TENNESSEE</b>	)	<b>Company ID: 128855</b>

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**ORDER GRANTING AUTHORITY TO RESELL INTEREXCHANGE  
LONG DISTANCE TELECOMMUNICATION SERVICES IN TENNESSEE**

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This matter came before Chairman Deborah Taylor Tate, Director Pat Miller and Director Sara Kyle of the Tennessee Regulatory Authority (the "Authority" or "TRA"), the voting panel assigned to this docket, at a regularly scheduled Authority Conference held on January 26, 2004 for consideration of the Application to resell interexchange long distance telecommunication services in Tennessee filed by BetterWorld Telecom, LLC ("BetterWorld") on October 1, 2003.

The Application was filed after three (3) customer complaints were filed against BetterWorld, and the TRA discovered that BetterWorld was not properly certificated with the Authority to provide telecommunications services in the State. The Consumer Services and External Affairs Division of the TRA ("Consumer Services") opened Docket No. 03-00566 in order to conduct an investigation of BetterWorld for alleged violations of Tenn. Code Ann. §§ 65-4-125(j) and 65-4-201 and Tenn. Comp. R. and Regs. 1220-4-2-.57(2). On January 8, 2004, BetterWorld and Consumer Services entered into a Settlement Agreement in Docket No. 03-00566. Earlier during this Conference, Chairman Deborah Taylor Tate, Director Pat Miller and

Director Sara Kyle, the voting panel assigned to Docket No. 03-00566, voted unanimously to approve the Settlement Agreement.

Based upon careful consideration of the Application and of the record of this matter, the voting panel finds and concludes that the applicant has met all the requirements for certification and the requirements of Tenn. Comp. R. & Regs. 1220-4-2-.57, which was promulgated pursuant to, *inter alia*, Tenn. Code Ann. § 65-2-102 and Tenn. Code Ann. § 65-4-201, and should be authorized to resell interexchange long distance telecommunication services in Tennessee.

**IT IS THEREFORE ORDERED THAT:**

1. BetterWorld Telecom, LLC is authorized to resell interexchange long distance telecommunication services in the State of Tennessee.
2. This Order shall remain in effect until further order of this Authority.
3. This Order shall be retained as proof of certification with this Authority and may be used to obtain the appropriately tariffed access line from Authority authorized telecommunications service providers.

  
Deborah Taylor Tate, Chairman

  
Pat Miller, Director

  
Sara Kyle, Director